

Dataline

NEWS

Welcome

to the regular LINKS news update. This issue covers:

- The new LINKS version
- Support issues
- PLUS other Dataline initiatives of interest.

We would like to once again thank all our clients for their continued support, and welcome feedback on how we can improve our service to you.

We also welcome the following new LINKS customers to the Dataline community:

- Baxter Healthcare, Sydney
- Department of Corrective Services, NSW
- Elderslie Finance Corporation, Sydney
- HBF Group, Perth
- PricewaterhouseCoopers Legal, Sydney

CHANGE TO DESIGN OF CHEQUE FORMS

We have recently been advised by Westpac that their corporate logo for cheque printing has changed, including cheques issued by:

- Westpac Banking Corporation
- The Bank of Melbourne (name change to Westpac)
- Challenge Bank (name change to Westpac)

By 2006, all cheques will require the new logo. During this period, any cheque design modifications which require bank approval, will also need the new logo.

For further details please email: support@dataline.com.au

SECURE CHEQUE PAPER

We have had many requests from our customers about the supply of cheque paper stock. Given the increasing incidence of cheque fraud due to new techniques and low grade cheque stock, Dataline now offers customers a premium blank cheque stock.

Dataline can now supply the most secure cheque stock which has no less than 12 standard paper security features.

When issued with our secure MICR printers, the number of security features can be as high as fifteen. That's fifteen reasons why a fraudster will not waste time tampering with your most valuable asset - your money.

And, we have taken the time to get our paper pre-approved by the Banks under DAN#: D5FBFANZ10678.

SUMMARY OF FEATURES:

1. Chemically sensitised Security Cheque paper.
2. Toner enhancement: chemicals on the paper "lock" the toner down.
3. Frangible paper: the paper will "burst" or tear off the top layer of the cheque if attacked with sticky tape.
4. Split duct fugitive.
5. Solvent Sensitive ink feature.
6. Water Soluble ink feature.
7. Secondary fluorescents in the fugitive inks.
8. "Bruising ink".
9. Dataline Group watermark on the cheque portion only.
10. The watermark will glow blue under a black light.
11. Thermochromic ink.
12. Invisible ink feature: thermo-chromic ink will glow green under a black light.
13. Security features printed using LINKS & secure Dataline Lexmark/IBM MICR printers
14. Warning band printed on front
15. Microprint underline font on the front.
16. Secure E13B font printed on the front.

For further information, please email:
sales@dataline.com.au

NEW DPID MODULE REDUCES POSTAL COSTS

Australia Post offers discounts if a "barcode" is added to mailed letters. Using DPID also dramatically reduces the instance of returned mail, as the database can verify millions of addresses in Australia - prior to distribution.

We have recently re-structured our pricing of this module to a hybrid-annuity approach, which reduces a customer's upfront capital investment. Now customers who mail between 4,000 and 5,000 pieces a month can receive a return on investment within 6 months.

**For further information, please contact:
Mary-Ann Lees on (02) 9882 6301.**

LINKS 2004 RELEASE (2.6.0)

This is currently in beta (limited release) and is scheduled for general release on 1 July 2004.

The release focuses on improving performance, automation for straight through processing, Windows 2003 Server certification and other useful enhancements.

For full details on what is new in this release from LINKS V2.5.5 please refer to our web site: <http://www.dataline.com.au/news> or email us at support@dataline.com.au



NEW E-DOC SECURE MODULE

This new module is due to be released in conjunction with our LINKS 2.6.0.

E-doc allows for the secure production and distribution of cheques and other financial documents over the Internet or extranets.

E-doc is ideally suited to organisations that need to request and produce Bank cheques, corporate cheques, or foreign drafts in remote locations while retaining central control.

This module is tightly integrated with your current LINKS environment and uses the latest web based architectures to provide premium security in the cheque issuance process.

SUPPORTED LINKS VERSIONS

Please note: Sybase no longer supports SYSBASE SQL Anywhere Version 5 and Dataline strongly recommends you upgrade to version 7.

Any faxing customers using MESSAGEmanager should have received the upgrade to version R2-2003 SP2. If not, please contact us as this upgrade only supports PCs using Windows 2000, XP or W2003.

LINKS 2.6.0 will be certified as our Windows 2003 release. We have customers successfully using Windows 2003 on LINKS V2.5.5, however Dataline recommends that customers planning to migrate to W2003 do so with LINKS V2.6.0.

**If you have any questions, please email
Dataline support at: support@dataline.com.au**

WE CAN NOW ASSIST YOU WITH ALL YOUR PRINTING NEEDS

You may be aware that Dataline recently secured the Asia Pacific distribution to exclusively sell all Source Technologies products: including their range of secure MICR cheque printing components.

As a result, Dataline is now an authorised certified Lexmark Diamond and IBM Partner. This gives Dataline great buy prices on non-MICR laser printing solutions.

Our product offerings extend to cover all Lexmark products such as desktop mono and colour lasers right through to high-end multi-function copy/scan/fax/print workstations.

This means you can now purchase any Lexmark laser printer and any consumables and receive the same dedicated service and attention we provide you in your MICR space.

For example, the entry level Lexmark C510 desktop colour laser (not inkjet) is less than \$1,200 inclusive of GST.

Did you know that if you have a Lexmark (non-MICR) T632, you can buy a 32,000 pages yield toner cartridge for around \$480? That's less than 1.5 cents per page!

DATALINE TO HOLD LINKS USERS' FORUM

It has now been 18 months since the company changed ownership and became the Dataline Group.

During this time we have had enormous support from the LINKS user community. To further this relationship Dataline would like to provide a forum where the community can formally meet, exchange ideas and provide feedback to us on LINKS.

We believe the best way for us to do this is to host a conference which would be a great benefit to all of us as it would provide a forum to:

- Provide a company update and share with the community our future plans and direction
- Review the Version of LINKS 2.6.0
- Receive customer input into our 2005 LINKS release

- Work shop the different uses of the LINKS platform and its full capability
- Meet and share experiences with other LINKS users

We are currently considering a half-day format in both Sydney and Melbourne during August.

Before we formalise such an event, we would appreciate your thoughts and ideas, including whether you feel such a forum would be beneficial to you and what format would give you the best value.

Please e-mail us at: usergroup@dataline.com.au by the middle of June as we would like to advise each of you of the format shortly thereafter.

MICR READERS

We can now supply LINKS receipting customers with a MICR/Barcode Reader that supports a USB interface.

The good news is that you don't need new software changes to LINKS in order to implement the new readers.

For further details please contact:
sales@dataline.com.au

DATALINE TO PROVIDE A PAYMENTS OUTSOURCING SERVICE

In the third quarter of this year Dataline will be launching a payment bureau service.

In response to customer and growing market demand and in partnership with a leading Australian bank, Dataline will be able to offer customers with a full payments service.

Dataline Outsourced Services provides world-class payment (cheques, EFTs and invoicing solutions) without the expense or infrastructure of traditional enterprise software.

By outsourcing disbursements, invoices, other financial documents and transactions, corporations will:

- Create value by gaining access to best practise payment processes
- Reduce overall processing costs by leveraging economies of scale
- Offload the requirement for expensive on-site equipment and paper stock, disbursement and mailing operations
- Improve daily reconciliations
- Significantly reduce bank transaction fees

In addition, Dataline can provide existing LINKS customers with a disaster recovery service. This service provides peace of mind to risk management professionals.

Have you ever considered how you will make critical employee and vendor payments if your print facilities go down?

Dataline's Disaster Recovery service is an inexpensive insurance policy for continuation of your business planning.

Our professionals install and test your print runs and institute proven procedures that give you the confidence that your payments will be made - even if your facilities or network are closed or damaged.

Want to know more, please email us at sales@dataline.com.au or phone us on (02) 9882 6301.